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MFA – MICROSOFT AUTHENTICATOR



What you need before setting up your MFA:

- FOB Key or text authenticator setup by IBM 1-866-274-5444
- Mobile phone or tablet with a working camera
- Another device with internet access (Laptop, desktop, Chromebook, etc...)

How to install MFA app on your device:

STEP 01:

- Download and Install MFA on your mobile device.

	APPLE DEVICE: https://apps.apple.com/us/app/microsoft-authenticator/id983156458
	GOOGLE DEVICE: https://play.google.com/store/apps/details?id=com.azure.authenticator&hl=en_CA&gl=US

- Agree to the privacy and give permission to app. After completing this task, go to Step 2.



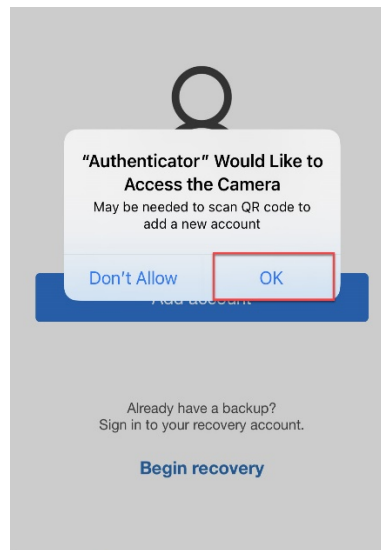
Microsoft respects your privacy

We collect required diagnostics to keep the app secure and updated. This does not include your name or any sensitive data.

We also collect optional usage data to improve Authenticator. You can opt out of sharing optional usage data anytime from app settings.

I agree

[Privacy statement](#)



STEP 02:

- On another device (laptop, desktop, Chromebook or tablet) open this weblink <https://aka.ms/mfasetup>
- Use your Aeronet credential to Login.

Additional security verification

When you sign in with your password, you are also required to respond from a registered device. This makes it harder for a hacker to sign in with just a stolen password. [View video to know how to secure your account.](#)

what's your preferred option?
We'll use this verification option by default.

Notify me through app:

how would you like to respond?
Set up one or more of these options. [Learn more.](#)

Authentication phone

Authenticator app or app
Set up Authenticator app
Delete
Disable

Configure mobile app

Complete the following steps to configure your mobile app.

1. Install the Microsoft authenticator app for Windows Phone, Android or iOS.
2. In the app, add an account and choose "Work or school account".
3. Scan the image below.

Configure app without notifications

If you are unable to scan the image, enter the following information in your app.
Code: 133 390 346
Url: <https://mobileappcommunicator.auth.microsoft.com/activate?930019371-4418>

If the app displays a six-digit code, choose "Next".

Next cancel

STEP 03:

- On your mobile device click "Scan A QR Code"

Skip

Peace of mind for your digital life

Secure your accounts with multi-factor authentication.

Sign in with Microsoft

Scan a QR code

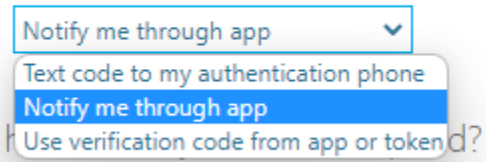
QR code will be shared by your account provider (e.g. Microsoft, Google, Facebook) or organization

[Restore from Backup](#)

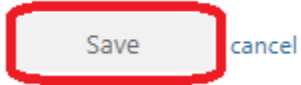
- Hover your mobile's camera over the QR code on Step 02.
- The system will automatically populate your Aeronet account info to the app.

- On the main MFA setup page, select the default to “notify me through app” and press “Save” button. If its set to “notify me through app” already please skip this step.

We'll use this verification option by default.



A screenshot of a dropdown menu. The menu is open, showing three options: "Notify me through app" (selected and highlighted in blue), "Text code to my authentication phone", and "Use verification code from app or token". The text "Use verification code from app or token?" is partially visible at the bottom of the menu.



A screenshot of two buttons: "Save" and "cancel". The "Save" button is highlighted with a red rectangular border.

If you have any other problems or questions, please check the FAQ or call IBM 1-866-274-5444.